## BLUERUNNER SOLUTIONS

Pre-ordering Cashless System Eltham College Case Study



**ELTHAM COLLEGE** 

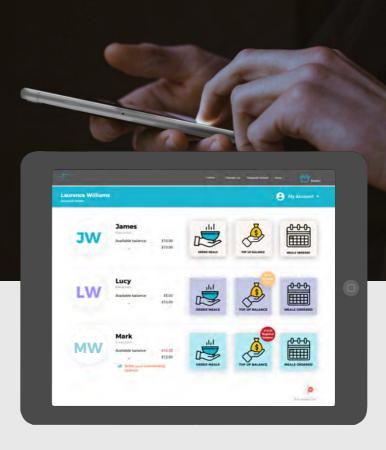
## WHAT WAS THE CHALLENGE?

- A **cashless system** to deliver a faster service at the point of sale, due to limited time for students to purchase items
- **Drive sales** outside of core service such as breakfast club and break
- · A process to safeguard allergen and dietary needs
- Ability for students and parents to easily add funds to their account
- Utilise the **existing staff & student RFID cards** as medium for a contactless transaction
- Ability to display the **menu digitally** with images and descriptions

## WHAT DID WE OFFER?

- A **cashless platform** which integrates with the schools MIS system to capture the student's details and balance
- The system displays the **specific dietary menu required** for the student & staff ensuring they get their required meal
- Flexible solution and menus to process transactions outside of the core lunch service
- A secure cashless platform allowing parents, students & staff to add money to their account
- $\cdot$  A  ${\bf contactless}$   ${\bf solution}$  which automatically links the staff and student's RFID card at the point of service

"Implementing the BlueRunner System was easy - our team adopted it quickly which has helped improve overall efficiency and increased engagement with our students." Operations Manager



## WHAT WERE THE RESULTS?

- The **speed of service has drastically increased**, the catering team simply need to scan the RFID card of the student/staff which instantly displays the name, balance, & menu available
- Increase in sales due to the ease of use and ability to 'top up' online
- Eliminates the need to debt chase as the order cannot be placed unless there is sufficient balance on the account
- Parent uptake & engagement has been a success, allowing them to not only add a preferred value but also to view the products their child has ordered through their own portal

